



Letter of Warranty

We guarantee all characteristic required and we will present and supervise all the guarantee tests. We guarantee that our cable and connector are in compliance with the specifications hereto and is unused products, free from any defects in design, material or workmanship, the life time is 25 years. Spare parts furnished is identical or equivalent to original parts (spare parts are quoted as optional).

Our warranty period is 5 years and it shall begin after 15 days when the goods arrived the destination. And we will repair, or replace if necessary, all the elements damaged during this period.

Disclaimer

The guarantee does not comprise deficiencies caused by:

Vandalism or devastation by persons or animals like martens, rodents, termites, insects or vermin, pets or birds.

Circumstances beyond one's control , natural phenomenon's like storm, flood, stroke of lightning, storm, tornadoes, hurricanes, snow damage, avalanches, landslide or other unforeseen circumstances.

Visual alteration due to weather circumstances (deformation, tincture fading).

Damage caused by aggressive cleaning agents (c.q. chemical substances of any kind).

Inexpert use, injudicious maintenance, injudicious repair, injudicious test and conversion of the installation.

Installation errors (too high tensile force, damage during installation, non compliance with professed minimum bending radius).

Exceeding maximum load regarding ampacity and voltage, particularly through wrong dimensioning of the core section.

Damage caused by inadequate installation method.

Damage caused by malfunction of the solar panels.

Damage caused by expansion of the original installation.