

新驰电气集团有限公司

SUNTREE ELECTRIC GROUP CO., LTD

SUNTREE PRODUCTS WARRANTY

Factory Warranty :

SUNTREE GROUP ELECTRIC CO.,LTD warrants that:

SUNTREE products are merchantable and free from defects in material and workmanship, and have 18 months warranty period.

Warranty Implementation: During 18 months, replace a new one.

Warranty Commencement Date: from the date of delivery to end user under normal use. If replacement, the warranty continue from the first delivery.

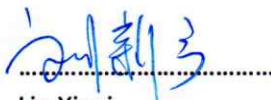
Scope : Any damages that occur during the WARRANTY PERIOD will be evaluated by Distributor or SUNTREE to define its scope and responsibility.

EXCLUSIONS: The following items are excluded from the warranty :

- 1) Product modified or design changed or parts replaced not approved by SUNTREE Technology
- 2) Modifications, changes, or attempted repairs without SUNTREE or suntree distributor authorization
- 3) Incorrect installation or operation or improperly stored, etc
- 4) Other products cause
- 5) Force majeure (e. g., lighting, over voltage, storm, fire)

Warranty Claim Procedure:

- 1), Report defective devices with a brief error description to the SUNTREE distributors .
- 2), evaluate responsibility
- 3), If our products defect, products replacement will be free of charge. If other cause, the end users need to negotiate with distributors


Liu Xinyi
General Manager

SUNTREE ELECTRIC GROUP CO., LTD

DATE: 2020/10/22



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